

Arup**Sustainability**

Appendix N

Communications Plan

N1 Noise Report

Draft Communication's Plan

An outline of the draft communications plan is provided in response to DECC's request during consultation. The plan will be developed in further detail as part of the draft Statement of Commitments and in response to finalisation of certain details that will ultimately be the responsibility of the contractor.

N.1 Introduction

The plan will generally outline the following:

- The Redfern-Waterloo Authority is constructing a pedestrian and cycle bridge to link the Australian Technology Park with North Eveleigh (traversing the railway corridor).
- A bridge has previously been identified in the Redfern-Waterloo Authority's Built Environment Plan (Stage One) and options for the bridge location have been explored through the design and environmental assessment process.
- An evaluation of the EHW has been undertaken by the Department of Planning as a Part 3A Major Project Application.
- Main stakeholders will be identified to be notified of the construction works (predominately associated with noise impacts) and the appropriate communications tools.
- The primary geographic focus of the communications plan will be the immediate residents and workers (ATP) of the EHW landing locations.

N.2 Communications Objectives

The purpose of the communications plan is to respond to DECC's request to outline how stakeholders will be communicated with in regard to construction noise issues. The key objectives of the plan are:

- To identify residents that may be affected by construction noise.
- To notify residents of the construction timeframe and associated works.
- To provide details of the contractor and DECC for handling queries and complaints.

N3 Stakeholder Analysis and Communication Tools

Table N1.1 identifies the main stakeholders and the proposed means of communicating with them.

Table N1.1 Stakeholders and Proposed Communication

Stakeholder Group	Specific Groups	Main communication tools
Residents	Watertower residents Foundary residents Residents on Little Eveleigh Street Residents on Wilson Street	Leaflets Advertisements in local papers Project hotline and website
Businesses	ATP Foundary businesses	Leaflets Advertisements in local papers Project hotline and website
Rail	Passengers Rail station workers	Leaflets Signage Project hotline and website

